

# Wheels

## MOTOR VEHICLE THEFT CLAIM FORM



Please complete the following questions.

**This form must be completed in full. If a question doesn't apply please write "N/A". You must answer all relevant questions truthfully. Failing to do so may prejudice your claim. Please supply a recent photo of the vehicle with your form.**

Policy Number: \_\_\_\_\_

### 1. Insured person

First Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: \_\_\_\_\_ DOB: \_\_\_\_\_

Drivers licence number (5a on your licence): \_\_\_\_\_ Occupation: \_\_\_\_\_

### 2. Driving history

Have you been convicted of a traffic or driving offence in the past 5 years?  Yes  No

Details: \_\_\_\_\_

Have you ever had a previous motor vehicle claim?  Yes  No

Details: \_\_\_\_\_

### 3. Theft

Name (person in control of the vehicle prior to the theft): \_\_\_\_\_ Age: \_\_\_\_\_

What was stolen?  the vehicle *and/or*  accessories from the vehicle

Address (vehicle and / or accessories stolen from): \_\_\_\_\_

If this is not your address, why was it parked here? \_\_\_\_\_

Where was the vehicle parked? (tick the appropriate box)

garage / carport  driveway  parking area  roadside  other (specify) \_\_\_\_\_

When did you last see the vehicle prior to the theft? \_\_\_\_\_ am/pm Day: \_\_\_\_\_ Date: \_\_\_\_\_

Was the vehicle left fully locked and secure?  Yes  No

Was the vehicle fitted with a security system?  Yes  No

Was it activated?  Yes  No

Make: \_\_\_\_\_ Model: \_\_\_\_\_ Star rating: \_\_\_\_\_

Where were the keys to the vehicle when the theft occurred? \_\_\_\_\_

When did you realise the theft had occurred? \_\_\_\_\_ am/pm Day: \_\_\_\_\_ Date: \_\_\_\_\_

Was the theft reported to the police?  Yes  No

Police station: \_\_\_\_\_ Reported by: \_\_\_\_\_

Date: \_\_\_\_\_ Police file number: \_\_\_\_\_

**Please provide a copy of the police acknowledgement form.**

How many sets of keys are there for the vehicle? \_\_\_\_\_

Where are all the sets of keys now? \_\_\_\_\_

Is there any other insurance on the vehicle and / or accessories?  Yes  No

Have you any idea who the offender was?  Yes  No

Name: \_\_\_\_\_ Address: \_\_\_\_\_

#### 4. Vehicle recovery

Has the vehicle and / or accessories been recovered?  Yes  No

When found: \_\_\_\_\_ am/pm Date: \_\_\_\_\_

Where found: \_\_\_\_\_ Found by: \_\_\_\_\_

#### 5. Vehicle details

Make: \_\_\_\_\_ Model: \_\_\_\_\_

Type (eg sedan/hatch): \_\_\_\_\_ Rego: \_\_\_\_\_ Year: \_\_\_\_\_

Auto or manual? \_\_\_\_\_ Number of doors: \_\_\_\_\_ CC rating: \_\_\_\_\_

Stereo system purchase date: \_\_\_\_\_ CD player purchase date: \_\_\_\_\_

Factory or after market rims? \_\_\_\_\_ Factory or after market spoilers? \_\_\_\_\_

WOF issued by: \_\_\_\_\_ WOF (exp): \_\_\_\_\_

Date of last service: \_\_\_\_\_ Last service performed by: \_\_\_\_\_

Odometer at time of theft \_\_\_\_\_ Odometer at time of recovery: \_\_\_\_\_

Date of purchase: \_\_\_\_\_ Price: \_\_\_\_\_ Purchased from: \_\_\_\_\_

Colour: \_\_\_\_\_ Decals / graphics: \_\_\_\_\_

Modifications since manufacture: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Accessories or extras

If the vehicle is unrecovered, please list full details of all accessories / extras fitted. If the vehicle has been recovered, only list accessories / extras which are missing.

Detailed description of accessories or extras stolen or damaged. Please include make and model and attach purchase receipts where possible.	age of item	present purchase price	amount claimed
<b>Total</b>			

### Condition of vehicle before theft

What was the overall condition of the vehicle before theft?: \_\_\_\_\_

Condition of paintwork (eg blemishes, stone chips etc): \_\_\_\_\_

Condition of interior trim: \_\_\_\_\_

Condition of engine and transmission: \_\_\_\_\_

Condition of body parts (eg dents or rust, any previous damage): \_\_\_\_\_

### 6. Ownership

Is the vehicle under mortgage, bill of sale or hire purchase in any way?  Yes  No

Details: \_\_\_\_\_

Name vehicle registered under: \_\_\_\_\_

### 7. Damage to vehicle

#### To be completed If vehicle recovered

What damage was done to the insured vehicle? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Was the vehicle towed from the scene?  Yes  No

Towed by: \_\_\_\_\_ Date: \_\_\_\_\_

Do you have a preferred repairer?  Yes  No

Name: \_\_\_\_\_ Address: \_\_\_\_\_

Have you obtained an estimate for repairs?  Yes  No Cost: \_\_\_\_\_

**Please do not start repairs until the damage has been inspected and the estimated loss has been approved by a NAC Insurance Assessor.**

## 8. Any further relevant information

Has the vehicle been for sale in the last three months?  Yes  No

Where was it advertised? \_\_\_\_\_

**If Trade Me please complete and supply attached form**

## 9. Declaration

- This is a statutory declaration under the Oaths and Declarations Act 1957. It is a criminal offence to sign this declaration knowing that any of the statements under 1) below are not true.
  - The person who signs this declaration signs it on behalf of all insureds.
  - It must be witnessed by a Justice of the Peace, solicitor or other person authorised to take a statutory declaration.
- 1) I declare on behalf of all insureds that:
- (a) All information given to NAC Insurance, a business division of IAG New Zealand Limited, in connection with this claim is true and correct; and
  - (b) No relevant information has been omitted.
- 2) I agree that:
- (a) My personal information may be disclosed by NAC Insurance to, and/or obtained by NAC Insurance from:
    - i. members of the insurance industry and Insurance Claims Register Limited
    - ii. other relevant individuals and organisations to this claim, including but not limited to, repairers and parties with a financial interest in the subject matter of the policy.
  - (b) NAC Insurance may move the vehicle to an appropriate location for examination and assessment.

Signature (insured person): \_\_\_\_\_

Declared at: \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ Two thousand and \_\_\_\_\_

Before: \_\_\_\_\_

Justice of the Peace or other person authorised to take a statutory declaration

**If the vehicle is not recovered, we require the keys, registration papers and any photos (reasonably available) before a decision can be made on claim acceptance**

Please note: the terms of your NAC Insurance policy require you to supply this information, and if you refuse to supply it we may refuse your claim.



We are a member of the Insurance Council of NZ and adhere to the Fair Insurance Code.  
Further information on the Fair Insurance Code can be found at [www.icnz.org.nz](http://www.icnz.org.nz)